Thank you for your interest in a Residential Virtual Indoor/Outdoor Survey. Please read the following terms and conditions of the survey to determine eligibility and program information.

* By applying for a survey in this program, personal information listed on your application may be subject to disclosure to requesting parties pursuant to the California Public Records Act.
* A property must be within Metropolitan’s service area. It is the customer’s responsibility to provide accurate water provider information in order to determine eligibility
* An address participating in the Residential Virtual Indoor/Outdoor Survey is only eligible to receive one survey for the life of the program. Metropolitan verifies past participation using the information provided in the survey application. It is the applicant’s responsibility to provide accurate information (i.e. street name, unit/apartment number if applicable, etc.) to allow for proper past participation verification.
* Customers serviced by the following agencies are not eligible for a survey through Metropolitan’s program: California American Water Company, California Water Service, Eastern (entire service area), East Orange County Water District, Mesa Consolidated, Moulton Niguel Water District, and San Diego County Water Authority (entire service area). Interested customers in these areas should refer to these agencies for assistance with obtaining a survey.
* Customer must have an internet enabled electronic device such as phone or tablet available for a survey to be performed.